



## Online Backup for Servers at Head Office Locations and Retail Outlets



*“For a business like Toni & Guy, customer information data is a valuable asset and we decided that Techgate Online Backup was the best way to protect this and also our own business critical data.”*

David Pickering Managing Director Mascolo Support Systems Ltd

### Mascolo Support Systems Ltd (SalonGenius)

Mascolo Support Systems Ltd, through the SalonGenius brand, provides Salon Management Systems to the Hair and Beauty Industries. One of its largest clients is Toni & Guy, the world renowned hairdressing chain with over 300 retail outlets throughout the UK and the rest of the world.

### Requirement

SalonGenius required an online backup service for its clients that would protect both the data held on head office servers and the servers within retail outlets, much of this being customer specific information.

It was envisaged that the online backup service would provide:

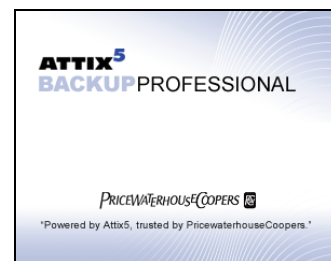
- Secure offsite data storage
- Encryption of all stored data
- Data stored in 2 locations
- Backup times faster than tape
- Full automation with ease of use
- Centralised control

### Solution

SalonGenius chose *Techgate Online Backup* as the service to meet its online data backup requirements.

*Techgate Online Backup* is an online backup service that allows customers to easily, securely and automatically backup their critical data to two separate and secure off-site locations. The service also allows backed up data to be retrieved and restored to the original Desktop, Laptop or Server, or to a replacement machine, anywhere in the world.

*Techgate Online Backup*, is a combination of Techgate highly resilient server & network infrastructure and Attix5's, RSA security approved, *Backup Professional* software (for which Techgate plc is the UK Managed Services Distributor).



Techgate Online Backup  
"Powered by Attix5"

The main features and benefits of *Techgate Online Backup* are:

- **Security** – data is transmitted in 128bit SSL and stored in 448bit Blowfish encrypted format.
- **Automatic** – the system is “set and forget”, once you have set your backup choices and schedules the system automatically backs up your data on line for up to 90 days, thereafter the data can be archived to other media.
- **Off Site** – data is stored in two separate Techgate data centres within highly secure IBM Business Continuity buildings and is mirrored between these sites every 15 minutes.
- **Speed** – as *Techgate Online Backup* uses progressive incremental backup technology, it is significantly faster than traditional tape backup systems. Also data retrieval is quick and easy and can be done anytime, anywhere.
- **Centralised Control** – the unique Monitor Console allows the network manager to see exactly what has been backed at any site, regardless of geographical location.

So, if you are looking to protect your business critical data then *Techgate Online Backup* is the only choice.

Techgate plc

*So you can get on with business*